

CORE POLICY AND DEDUCTION

DRIVE MOTOR BATTERY PACKS

NO CORE CREDIT

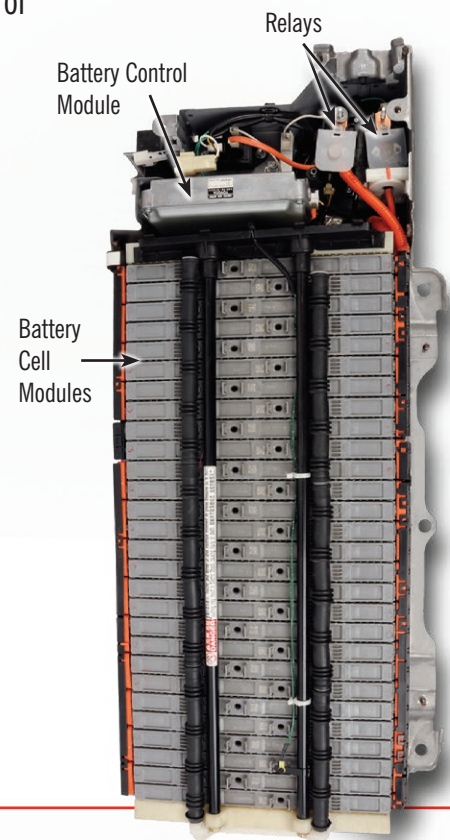
- Missing, tampered with, damaged, or incorrect battery pack components that are **internal** to the battery pack's sheet metal or plastic housing. This includes, but is not limited to, battery cell modules, battery control modules, cooling fans, converters, sensors, or cabling.
- Evidence of water exposure or water damage.

50% LESS CREDIT

- Heavily bent, damaged, rusted, or missing battery pack housing.
- Missing, tampered with, damaged, or incorrect battery pack components that are **external** to the battery pack's sheet metal or plastic housing. This includes, but is not limited to, relays, junction boards, cooling fans, cabling, or connectors.
- Missing or illegible OEM Service Label.

25% LESS CREDIT

- Moderately bent, damaged, or rusted battery pack housing.



All cores must be returned in the original box to receive full core credit.

All cores not returned in the box receive maximum 10% core credit.

Core credit allowed only for units in the current programs.

Only exchange cores accepted for core credit.